

STOCKGROWERS
STATE BANK

MEADE STATE BANK

A BRANCH OF STOCKGROWERS STATE BANK

InTouch Voice Response System

EASY INSTRUCTIONS

After you dial:
620-635-2610 or 620-635-4379
Or Toll Free 800-335-7176

All you will need is your account information, your Personal Identification Number (PIN) (which you will set up the first time you use it), and the last 4 digits of your social security number.

Easy instructions for your convenience:

Operator

"Welcome to Stockgrowers State Bank Online Automated Voice Response System. Please listen carefully to the options available."

"If you are calling from a touch-tone phone PRESS 1 NOW, or stay on the line for assistance."

"ALL ACCOUNT BALANCES ARE CURRENT AS OF CLOSE OF BUSINESS ON (date) ."

New Callers:

New callers must also establish a new PIN number

- *"Please enter your Social Security Number or Tax ID Number followed by the pound (#) key."*
- *"Enter your PIN number followed by the pound key." (any number between 4 & 10 digits)*
- **For security purposes, please do not use your social security number or birth date**

The operator will ask you to re- enter your PIN for verification purposes,. She will repeat it to you, and ask that you make note of it for future reference. The InTouch Voice Response System will then give you the information from your account.
 Once you've made your selection, it will ask for your account number followed by the pound (#) key.

Then she gives you the following options available through the InTouch Voice Response System:

| For CHECKING or MONEY MARKET information, Press 1" | For SAVINGS Information, Press 2 | OTHER OPTIONS |
|---|---|--|
| <p>»Please enter your account number followed by the pound (#) key.</p> <p>»Please enter your PIN followed by the pound key. The Current Ledger Balance is _____,</p> <p>»Please enter the last 4 digits of your social security number followed by the (#) key.</p> <p>»The balance available for cash withdrawal is _____.</p> <p>»Press the star (*) key to continue...</p> <ol style="list-style-type: none"> 1. Credits /Deposits 2. Checks & Debits 3. ATM 4. All Transactions since your last statement 5. Search by item by amount 6. Search for item by check number 7. to have your account information faxed to you 8. Change PIN # 9. Interest earned information | <ol style="list-style-type: none"> 1. Savings Debits 2. Savings Credits 3. All Transactions 4. Change PIN 5. Interest Earned Information | <p>LOAN Information.....Press 3</p> <p>CD or IRA Information.....Press 4</p> <p>TRANSFER FUNDS <i>or make a LOAN PMT.....</i>Press 5</p> <p>Issue a STOP PAY.....Press 6</p> <p>Current INTEREST RATE Information.....Press 9</p> |